

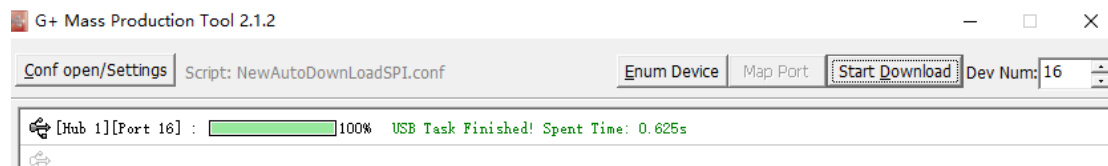
Frequently Asked Questions

Question One:

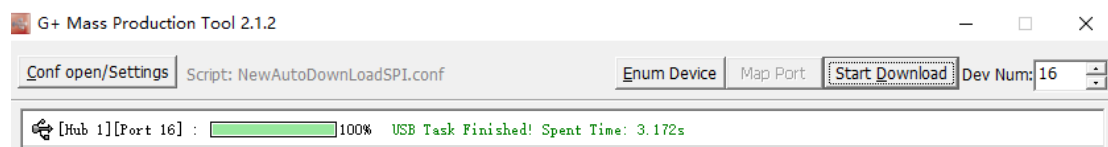
Question:

After using the desktop burning tool to burn the user Code file, the burner switched to offline mode and found that the CRC value displayed on the burner screen was inconsistent with the CRC value of the known Code file.

Observe the download time on the download interface. If the download time is less than 1 second, there will be CRC inconsistency.



Download exception display



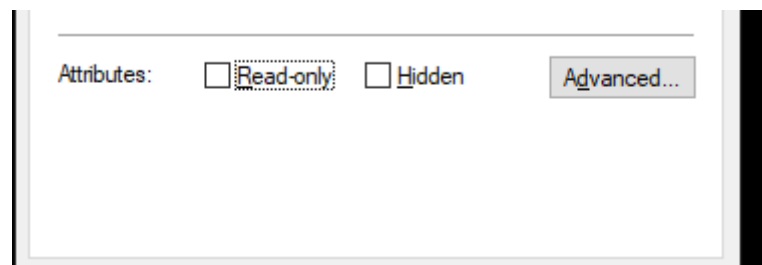
Download normal display

The computer performance may vary, and the download time may vary. A download time range of 3.1 seconds to 3.5 seconds is considered normal.

Solution:

Step 1: Ensure that the user code file used is not in any location in the directory where this software is located. Then delete the folder where this software is located and extract a new copy.

Step 2: When repackaging, please ensure that the read-only option in the Code file properties used by the user is not checked to avoid downloading anomalies again.



Ensure that "Read-only" in the above image is not checked